

# Snom D8XX Series Desk Phone

## Quick Start & Setup Guide

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### Introduction

This guide helps you set up and start using your Snom D8XX Series desk phone. It covers basic installation, port identification, and how to physically prepare your phone for use.

**Important:** To use a VoIP desk phone, a telephony server (PBX) is required. In most environments, this is provided by Sunco Cloud.

### What This Guide Covers

By following this guide you will be able to:

- Install and power your Snom phone.
  - Identify all ports and connections on the back of the phone.
  - Connect to a supported PBX (such as Sunco Cloud).
  - Attach the footstand and handset.
  - Place the phone safely on your desk and prepare it for first use.
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### Ports and Connections

The following ports are found on the back of the phone. Use this reference when connecting cables and accessories.

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### Wired Connections

- **USB (2 ports):** Two USB 2.0 Type-A ports for compatible accessories.
- **Power Adapter:** One coaxial power port. Only needed if Power over Ethernet (PoE) is not available on your network.
- **Network (NET/PC):** Two RJ45 Gigabit Ethernet ports. The NET port connects to your wall outlet or switch. The PC port can pass the connection through to your computer. Supports PoE (IEEE 802.3af Class 3) for power delivery over the network cable.
- **EHS Adapter Port:** RJ12 socket for connecting an Electronic Hook Switch (EHS) adapter. Used with compatible wireless headsets. Adapter not included.
- **Corded Handset:** RJ9 socket for the included corded handset.
- **Wired Headset:** RJ9 socket for a compatible corded headset. Headset not included.

### Wireless Connection

The D8XX series also supports Wireless LAN (Wi-Fi) network connectivity as an alternative to a wired Ethernet connection.

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## Preparing the Phone for Use

Follow these steps to attach the footstand and handset before placing the phone on your desk.

**Note:** The footstand can be attached at two angles: low (28°) or high (39°). Choose whichever is most comfortable for your desk setup before proceeding.

### Step 1: Attach the Footstand and Route the Handset Cable

1. Plug the long end of the handset cord into the RJ9 handset connector on the back of the phone, then lay the cord into the cable guide channel.

*See diagram: long cord end into back of phone, cord seated in cable guide.*

2. Hold the footstand with the grooves facing the back of the phone. Align the top of the grooves with the slide guides on the back panel.

*See diagram: footstand grooves aligned with slide guides.*

3. Push the footstand upward along the slide guides until it clicks firmly into place.

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*See diagram: footstand sliding up into locked position.*

### **Step 2: Connect the Handset**

4. Plug the short end of the handset cord into the connector on the handset itself.

### **Step 3: Position the Phone**

5. Place the phone on a flat, stable, horizontal surface with the screen facing you and the handset resting in the cradle.
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## **Need Help?**

If you have questions or run into any issues during setup, your Sunco team is here to help.

**Phone:** [\(855\) 850-5266](tel:855-850-5266)

**Website:** [SUNCO.ca](http://SUNCO.ca)

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