

SNOM D815 Phone User Guide

Client Edition
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2. Overview

The Snom D815 is a business IP desk phone featuring SmartLabel programmable keys, HD audio, and flexible connectivity.

3. What's Included

- D815 Phone
- Handset
- Handset Cord
- Footstand
- Ethernet Cable

4. Device Setup

Attach Stand & Handset

1. Connect handset cord to phone
2. Place cord in cable guide
3. Attach stand and lock into place
4. Connect handset to cord
5. Place device on flat surface

Power & Network

1. Connect Ethernet cable to network (PoE if available)
2. If no PoE, connect power adapter
3. Device will initialize automatically

5. Key Features

- 10 SmartLabel keys (up to 40 functions)
- HD audio
- Gigabit Ethernet
- Headset and speakerphone support
- Web-based configuration interface

6. Smart Label Keys (Important)

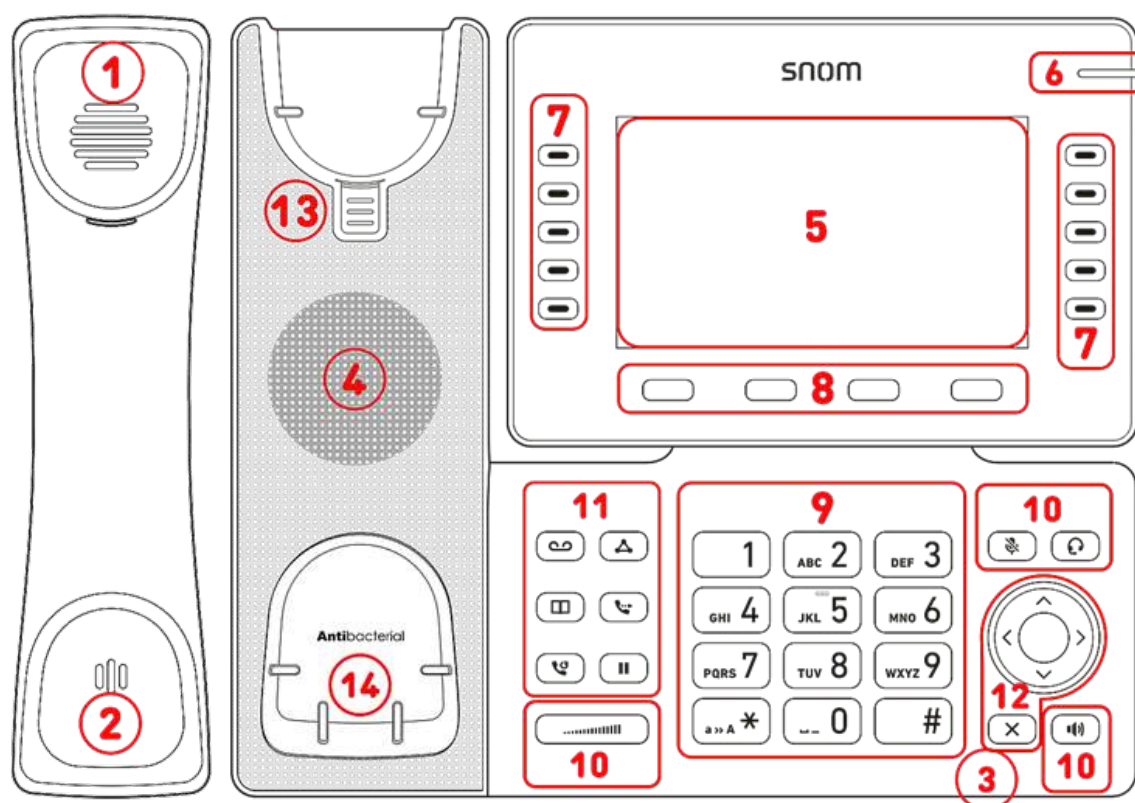
SmartLabel keys are programmable and support multiple pages (up to 40 functions total).

- Speed Dial
- Busy Lamp Field (BLF)
- Call Pickup
- Voicemail
- Do Not Disturb
- Call Transfer

7. Telephone

The hardware components of the D815W can be summarized as follows:

B-1	Handset earpiece
B-2	Microphone
B-3	Casing microphone
B-4	Casing speaker
B-5	Display
B-6	Call status indication (with red LED)
B-7	10 Smart Label keys (with multicolor LED)
B-8	4 context-sensitive function keys
B-9:	12 keys (standard ITU telephone keypad)
B-10	5 dedicated audio keys
B-11	6 dedicated function keys
B-12	5-way navigation key & Cancel
B-13:	Handset rest tab
B-14	Hook switch sensor



8. Call Handling

Make a Call

1. Pick up handset or press speaker
2. Dial number
3. Press confirm

Answer a Call

1. Pick up handset or press speaker/headset

Hold & Resume

1. Press Hold to pause call
2. Press again to resume

Transfer Call (Attended)

1. Press Hold
2. Dial recipient
3. Announce call
4. Press Transfer

Transfer Call (Blind)

1. Press Transfer
2. Dial number
3. Confirm transfer

Conference Call

1. Call first participant
2. Place on hold
3. Call second participant
4. Press Conference

9. Navigation & Controls

1. Navigation Key – Move through menus
2. Function Keys – Context-based actions
3. Mute – Disable microphone
4. Volume – Adjust sound
5. Speaker/Headset – Toggle audio mode

10. Web Interface (Advanced)

1. Find phone IP address via Settings
2. Enter IP in browser
3. Login to web interface
4. Configure advanced settings
5. Save changes

11. Troubleshooting

1. Ensure network connection is active
2. Restart device if unresponsive
3. Check SIP/account credentials
4. Contact Sunco support if issues persist